

NOTICE OF A SPECIAL MEETING
OF THE PUBLIC SAFETY COMMITTEE

Notice is hereby given that a Special meeting of the Public Safety Committee of the Village of Tinley Park, Cook and Will Counties, Illinois, will begin at 7:00 p.m. on Tuesday, August 8, 2017, in the Council Chambers at the Village Hall of Tinley Park, 16250 S. Oak Park Avenue, Tinley Park, Illinois.

The agenda is as follows:

1. OPEN THE MEETING.
2. CONSIDER APPROVAL OF THE MINUTES OF THE PUBLIC SAFETY COMMITTEE MEETING HELD ON JULY 11, 2017.
3. DISCUSS AMENDMENT TO THE MUNICIPAL CODE REGARDING TITLE III, CHAPTER 32, (SECTIONS 32.230 – 32,232) FOREIGN FIRE INSURANCE BOARD.
4. DISCUSS PURCHASE OF FIRE DEPARTMENT TOWER LADDER AND ENGINE PURCHASE.
5. DISCUSS RFP FOR POLICE DEPARTMENT STAFFING STUDY.
6. DISCUSS OPERATING INFORMATION FOR IN-TELLIGENT.
7. RECEIVE COMMENTS FROM THE PUBLIC.

ADJOURNMENT

KRISTIN A. THIRION
VILLAGE CLERK

MINUTES
Public Safety Committee
July 11, 2017 – 6:30 p.m.
South Pavilion at the Tinley Park Convention Center
18451 Convention Center Drive
Tinley Park, IL 60477

Members Present: W. Brady, Chair
B. Younker, Village Trustee
M. Glotz, Village Trustee

Members Absent: None

Other Board Members Present: J. Vandenberg, Village President
M. Mangin, Village Trustee
M. Pannitto, Village Trustee
C. Berg, Village Trustee

Staff Present: D. Niemeyer, Village Manager
K. Workowski, Public Works Director
P. Wallrich, Interim Community Development Director
S. Neubauer, Chief of Police
P. Wallrich, Interim Community Development Director
L. Godette, Deputy Clerk
P. Connelly, Village Attorney
J. Prinz, Village Engineer
T. Woolfalk, Commission Secretary

Item #1 - The meeting of the Public Safety Committee Meeting was called to order at 6:47 p.m.

Item #2 – CONSIDER APPROVAL OF THE MINUTES OF THE PUBLIC SAFETY COMMITTEE MEETING HELD ON JUNE 13, 2017 – Motion was made by Trustee Brady, seconded by Trustee Younker to approve the minutes of the Public Safety Community Meeting held on June 13, 2017. Vote by voice call. Chairman Brady declared the motion carried.

Item #3 – DISCUSS NEIGHBORHOOD WATCH PROGRAM – During past Village Board meetings, more than one resident requested the police department participate in the Neighborhood Watch. The citizens requesting the program were not specific in the details of the type of program they would like to see. In an effort to identify the community need, Trustee Brady and Village Manager Dave Niemeyer met with two community representatives on August 9, 2016.

Police Chief Steve Neubauer provided an overview of the traditional Neighborhood Watch program and the current Crime Prevention Program the Village provides.

The Tinley Park Police Department supported a traditional Neighborhood Watch program in the 1990s. By 2005, interest in the program waned. The program was modified to holding centralized meetings that featured a speaker and crime prevention material. The crime prevention officer was assigned different duties.

**Minutes
Meeting of the Community Development Committee
July 11, 2017**

The goal of the Neighborhood Watch is to prevent crime. Currently, the Tinley Park Police Department participates in several crime prevention programs. There are two civilian crime prevention specialists and also several officers who assist with various programs. Additionally, the police department puts out timely press releases and works with the marketing department to get other information to the public on an as-needed basis. The police department has made improvements since talks convened last year and would be willing to have additional conversations on additional ways to improve the program.

ITEM #4 – RECEIVE COMMENTS FROM THE PUBLIC –

Wilma Penny - Started her own Neighborhood Watch Program for her block. Suggested that a specific location be designated for residents to pick up information about what's going in the community.

Resident 2 – This resident was on the original Neighborhood Watch Program in the 1990s. Suggested using a national program to be used by the police department to obtain, training materials free of charge. The materials help to communicate valuable training information to dog walkers and others who may be home during the day. It teaches what to look for and things that should raise concern. Resident states she had given her contact information to Trustee Glotz in case Chief Neubauer would like to contact her.

Trustee Brady announced to invite the citizens to National Night Out on August 1, 2017 at Zabrocki Plaza.

ADJOURNMENT

Motion was made by Trustee Brady, seconded by Trustee Younker to adjourn this meeting of the Public Safety Committee Meeting. Vote by voice call. Trustee Brady declared the motion carried and adjourned the meeting at 6:56 p.m.

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Interoffice **Memorandum**

Fire Department

Date: August 4, 2017
To: Dave Niemeyer, Village Manager
From: Forest Reeder, Fire Chief
Re: Foreign Fire Insurance Board Back-up

Dave;

The Public Safety Committee will be discussing this item at the August 8, 2017 meeting.

This ordinance amendment will change the method of fund receivership from the current practice. At present, the funds paid to the Tinley Park Foreign Fire Insurance Board (FFIB) are received by the Village Treasurer and are deposited into an interest bearing account maintained by the Village. A separate line item is established in the budget that shows account balance and activity. When the FFIB approves a purchase, funds are drawn from the account for the purchase in accordance with Village purchasing practices. Periodic reports are furnished to the FFIB by the Village on fund balance.

The Illinois Statute (Public Act 96-505 amended ILCS 5/11-10-2) requires that funds be received by the FFIB Fund and they establish the accounts and maintain the fund. A meeting between the Village Manager, Treasurer and Village Attorney took place to discuss this change in process and it was determined that this action would align this function with the intent of the Illinois Statute. The FFIB will receive the funds directly from the Village and will provide periodic reports to the Village and conduct an annual audit of funds paid for by the FFIB.

Additionally the title President when referring to the FFIB Board position is changed to Chairman to be consistent with the Statute and other references within the ordinance.

Attachment: Ordinance Amendment



AN ORDINANCE AMENDING CERTAIN SECTIONS OF TITLE III CHAPTER 32 OF THE TINLEY PARK MUNICIPAL CODE ENTITLED “FOREIGN FIRE INSURANCE BOARD” PERTAINING TO AUTHORITY OF THE TREASURER AND REPLACING THE OFFICER TITLE OF PRESIDENT WITH CHAIRPERSON

WHEREAS, Section 6(a) of Article VII of the 1970 Constitution of the State of Illinois provides that any municipality which has a population of more than 25,000 is a home rule unit, and the Village of Tinley Park, Cook and Will Counties, Illinois, with a population in excess of 25,000 is, therefore, a home rule unit and, pursuant to the provisions of said Section 6(a) of Article VII, may exercise any power and perform any function pertaining to its government and affairs, including, but not limited to, the power to tax and to incur debt; and

WHEREAS, the Corporate Authorities previously adopted Section 32.230 Chapter 32 Title III of the Tinley Park Municipal Code establishing a Foreign Fire Insurance Board; and

WHEREAS, the Corporate Authorities previously adopted Section 32.231 Chapter 32 Title III of the Tinley Park Municipal Code establishing powers, duties, and procedures for the Foreign Fire Insurance Board; and

WHEREAS, the Corporate Authorities hereby desire to amend Section 32.232 of Chapter 32 Title III of the Tinley Park Municipal Code establishing fund accounting, investment, and invoice rules for the Foreign Fire Insurance Board; and

WHEREAS, the Corporate Authorities hereby desire to amend Section 32.232 of Chapter 32 Title III of the Tinley Park Municipal Code to appropriately identify the authority of the Treasurer and replace the office title of President with the title of Chairperson; and

WHEREAS, the Corporate Authorities of the Village of Tinley Park, Cook and Will Counties, Illinois, have determined that it is in the best interests of said Village of Tinley Park to

amend Section 32.232 of Chapter 32 Title III of the Tinley Park Municipal Code pursuant to this Ordinance; and

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Tinley Park, Cook and Will Counties, Illinois, as follows:

Section 1: The Preambles hereto are hereby made a part of, and operative provisions of, this Ordinance as fully as if completely repeated at length herein.

Section 2: That Title III Chapter 32 Section Subsection A (32.232(A)) of the Tinley Park Municipal Code entitled “Fund Accounting/Investments/Invoices” is hereby amended by deleting the language in its entirety and replacing it with the underlined text as follows: following strikethrough language and adding the following underlined text:

§ 32.232 FUND ACCOUNTING/INVESTMENTS/ INVOICES.

(A) The Treasurer of the Foreign Fire Insurance Board shall receive the appropriated money, deposit the monies into a separate, interest bearing account established by the Foreign Fire Insurance Board, and shall pay out the money upon the order of the Foreign Fire Insurance Board for the maintenance, use and benefit of the department as provided in the Illinois Municipal Code 65 ILCS 5/11-10-2. The account shall be maintained, monitored and audited consistent with the procedures and controls for the village's other accounts. All interest shall be credited to the Foreign Fire Insurance Fund. The Treasurer shall provide periodic reports to the Foreign Fire Insurance Board Secretary regarding the status of the budget accounts of the Fund.

Section 3: That Title III Chapter 32 Section 231 Subsection D (32.232(D)) of the Tinley Park Municipal Code entitled “FUND ACCOUNTING/INVESTMENTS/INVOICES” IS hereby amended by deleting the strikethrough language and replacing it with the underlined text as follows:

§ 32.232 FUND ACCOUNTING/INVESTMENTS/ INVOICES.

(D) The President Chairperson and Treasurer of the Foreign Fire Insurance Board shall approve all invoices to be paid following the same policies and controls used for payment of other Foreign Fire Insurance Board invoices. No payment shall be made, however, without an order from the Board and authorization in the annual budget approved in accordance with § 32.231.

Section 4: Any policy, resolution, or ordinance of the Village of Tinley Park that conflicts with the provisions of this Ordinance shall be and is hereby repealed to the extent of such conflict.

Section 5: That this Ordinance shall be in full force and effect from and after its adoption and approval.

Section 6: The Village Clerk be and hereby is authorized and directed to publish this Ordinance in pamphlet form.

ADOPTED this ____ day of _____, 2017, by the Corporate Authorities of the Village of Tinley Park on a roll call vote as follows:

AYES: _____

NAYS: _____

ABSENT: _____

APPROVED this _____ day of _____, 2017, by the President of the Village of Tinley Park.

Village President

ATTEST:

Village Clerk



Interoffice **Memorandum**

Fire Department

Date: August 4, 2017
To: Dave Niemeyer, Village Manager
From: Forest Reeder, Fire Chief
Re: Foreign Fire Insurance Board Back-up

Dave;

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AYES: _____

NAYS: _____

ABSENT: _____

APPROVED this _____ day of _____, 2017, by the President of the Village of Tinley Park.

Village President

ATTEST:

Village Clerk



Interoffice Memorandum

Fire Department

Date: August 2, 2017
 To: Dave Niemeyer, Village Manager
 From: Forest Reeder, Fire Chief *FR*
 Re: Apparatus Purchase Request

Dave;

The Fire Department is submitting this proposal as part of the FY18 budget for new apparatus. The budget contains a line item for this purchase in the amount of \$1,500,000 and is designated for a Tower Ladder. This request includes a request for this vehicle and an engine and will demonstrate that through contributions from the TPFD Association and by using prepayment options and the sale of existing units that both vehicles can be purchased within the budgeted amount.

1. Purchase a new 100' Tower Ladder to replace Tower 47 (0023) for a price of **\$1,355,195.00**.
 - a. The TPFD Firefighters Association will contribute 20% towards the purchase of this unit in an amount not to exceed \$260,901.60
 - b. The existing reserve Tower Ladder 47 (2000 E-One 95') will be placed up for sale through an apparatus broker with an asking price of \$125,000.
 - i. Current front line Tower Ladder 48 (2005 E-One 95') will be placed into reserve status with a replacement date scheduled for FY2030.
 - c. A pre-payment option offered by Pierce Manufacturing will reduce the new vehicle purchase by \$54,753.
 - d. If VOTP requires performance bond, then we will need to add \$4,066 to the original price.

New Tower Ladder:	\$1,355,195
Performance Bond	+4,066
Prepayment Award	-54,753
SUBTOTAL	\$1,304,508
TPFD Association Contribution	-260,901.60
Sale of Reserve Tower 47	-125,000* (estimate)
TOTAL	\$918,606.40

2. Purchase a new 1500 GPM Engine Company to replace Engine 46 (0020) for the price of \$602,900.00.
 - a. The TPFD Firefighters Association will contribute 20% towards the purchase of this unit in an amount not to exceed \$116,896.40
 - b. Existing Engine 46 (2000 Pierce 1500gpm) will be placed up for sale through an apparatus broker with an asking price of \$45,000.
 - c. A prepayment option offered by Pierce Manufacturing will reduce the new vehicle purchase by \$20,227.00
 - d. If VOTP requires a performance bond, then we will need to add \$1,809.00 to the sale price.

New Engine:	\$602,900.00
Performance Bond	+1,809.00
Prepayment Award	-20,227.00
 SUBTOTAL	 \$584,482.00
 TPFD Association Contribution	 -116,896.40
Sale of Reserve Engine 149	-45,000* (estimate)
 TOTAL	 \$422,585.60

Recommendation:

1. Purchase both units in FY 2017/18 for a total price of **\$1,341,192.00**.

With these purchases we are back on-track with our vehicle replacement schedule. Additionally, revisions in our specification for Engine companies based on this engine purchase will reduce the projected replacement prices by nearly \$250,000 over the next 4 years.

Apparatus to be replaced:



Tower 47



Engine 46

Apparatus Replacement Schedule (This will be subject to revision after purchase of new Truck and Engine)

Year	Maintenance Number	Vehicle Type	Age	Estimated Cost
APPARATUS				
2016	0023***	Aerial / Tower	16 years	\$1,500,000
2018	0020	Engine	18 years	\$700,000
2020	0022	Engine	20 years	\$700,000
2022	0021	Engine	22 years	\$700,000
2026	0431	Engine	22 years	\$700,000
2028	0739	Engine	21 years	\$700,000
2030	0533	Aerial / Tower	25 years	\$1,500,000
2033	1301	Aerial	20 years	\$1,200,000
AUXILIARY EQUIPMENT				
2021	Trailer 0555	Trailer 3	16 years	\$5,000.00
2022	Gator 0601	Training 1	16 years	\$15000.00
2028	Gator 1201	Brush 201	16 years	\$15000.00



WORLD CLASS EQUIPMENT. SUPERIOR SERVICE.

1401 N. Farnsworth Ave.
Aurora, Illinois 60505
(800) 582-8813

July 26, 2017 (Originally proposed July 7, 2017)

Fire Chief Forest Reeder
Village of Tinley Park
17355 S. 68th Court
Tinley Park, IL 60477

Subject: **Proposal for One (1) Pierce Velocity PUC 100' RMAP
Proposal/Bid #383**

Dear Fire Chief Reeder,

With regard to the above subject, please find attached our completed proposal.

Pricing, is as follows, including 100% prepay option.

Pricing Summary:

Sale Price – **\$1,355,195.00**

100% Performance Bond:

Should the Village of Tinley Park elect to have us provide a Performance Bond, \$4,066.00 will need to be added to the above price.

100% Prepayment Option:

Should the Village of Tinley Park elect to make a 100% prepayment at contract execution, a discount of (\$54,753.00) can be subtracted from the above "Sale Price" resulting in a revised contract price of **\$1,300,442.00 OR \$1,304,508.00 with Performance Bond.**

Terms and Conditions:

- Taxes – Not Applicable
- Freight – F.O.B. – Appleton, WI / Delivery to Tinley Park, IL
- Terms – Net due upon factory exit of the Pierce Manufacturing Plant. Net due at Contract signing for **Prepay discount** to be applicable.
- Delivery – 11.5 – 12.5 months from receipt and acceptance of contract.



PERFORM LIKE NO OTHER
FACTORY AUTHORIZED DEALER



Said apparatus and equipment are to be built and shipped in accordance with the specifications hereto attached, delays due to strikes, war, or international conflicts, or other causes beyond our control not preventing, could alter the delivery schedule.

The specifications herein contained, shall form a part of the final contract, and are subject to changes as desired by the purchaser, provided such changes are acknowledged and agreed to in writing by the purchaser.

This proposal for fire apparatus conforms with all Federal Department of Transportation (DOT) rules and regulations in effect at the time of bid, and with all National Fire Protection Association (NFPA) Guidelines for Automotive Fire Apparatus as published at the time of bid, except as modified by customer specifications.

The attached proposal is valid for 30 days.

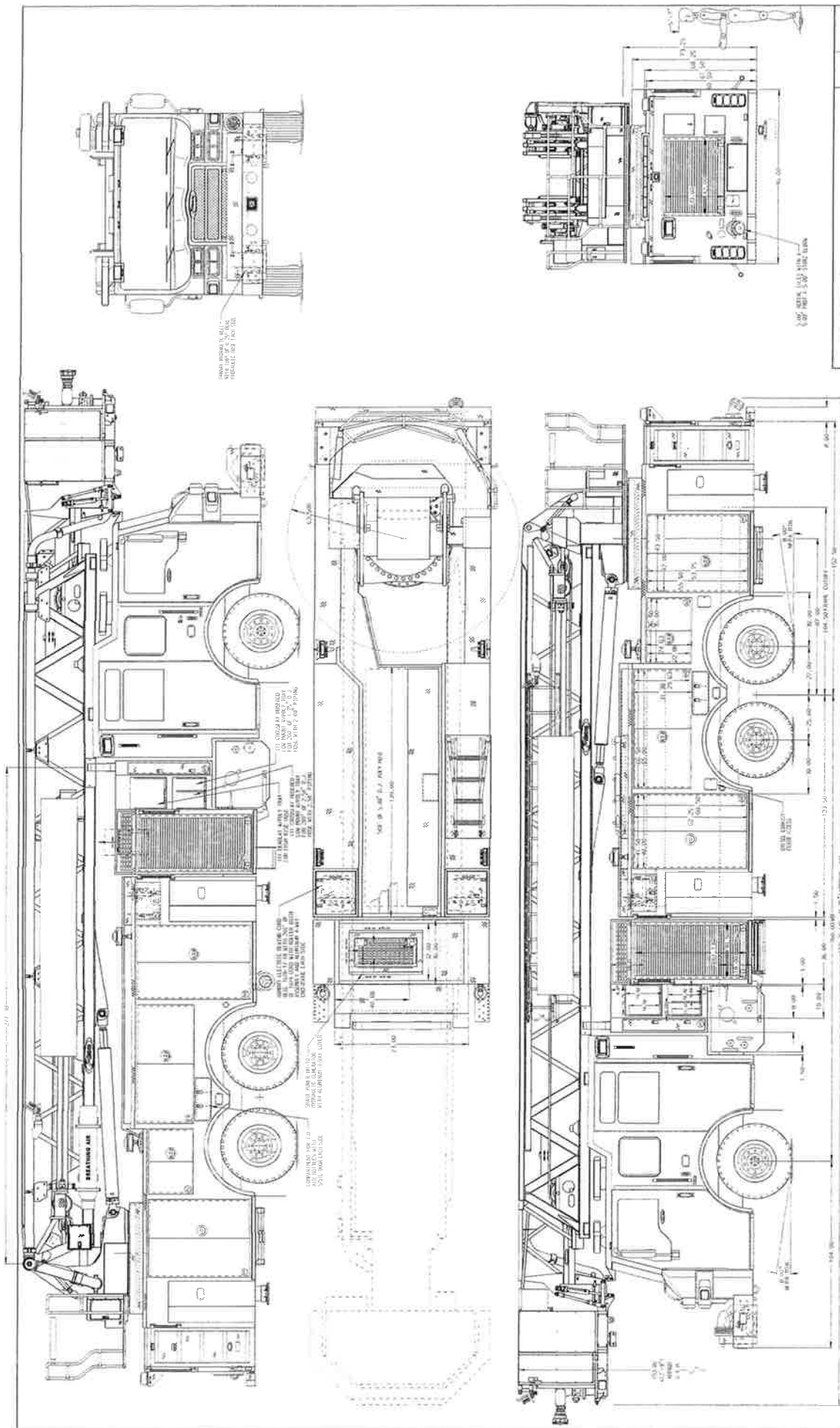
We trust the above and the enclosed to be full and complete at this time; however, should you have any questions or require additional information, please do not hesitate to contact me at 815-693-9015 or vbaudek@gep3.com.

We wish to thank the Village of Tinley Park for the opportunity to submit our proposal.

Respectfully,

A handwritten signature in cursive script that reads "Vince Baudek".

Vince Baudek
Apparatus Sales
Global Emergency Products



JOB NO. PRELTM	
DATE	11-24
OWNER	SHU
PROJECT	BID # 383
FOR	100 GALLON HAUL TANK
MANUFACTURER	PIERCE
DWG. NO.	04-0937
REV. NO.	1
PIERCE MANUFACTURING INC.	
100 ALUM AERIAL PLATFORM & BODY ASSEMBLY	
300 GALLON HAUL TANK	
VILLAGE OF THILEY PARK	
FISHKILL, NEW YORK	
PIERCE MANUFACTURING PRODUCTS, INC.	
100 ALUM AERIAL PLATFORM & BODY ASSEMBLY	
300 GALLON HAUL TANK	
VILLAGE OF THILEY PARK	
FISHKILL, NEW YORK	
PIERCE MANUFACTURING PRODUCTS, INC.	

ALUMINUM BODY

SIDE, ROLL & FRONTAL IMPACT PROTECTION

NOTE:
 DIMENSIONS SHOWN ARE APPROXIMATE
 AND ARE SUBJECT TO OTHER DEVIATIONS
 DURING PRODUCTION. DIMENSIONS IN
 BRACKETED ARE NOT SHOWN.
 DRAWN BY: JHLS



WORLD CLASS EQUIPMENT. SUPERIOR SERVICE.

1401 N. Farnsworth Ave.
Aurora, Illinois 60505
(800) 582-8818

July 31, 2017

Fire Chief Forest Reeder
Village of Tinley Park
17355 S. 68th Court
Tinley Park, IL 60477

Subject: **Proposal for One (1) Pierce Enforcer Pumper
Proposal/Bid #457**

Dear Fire Chief Reeder,

With regard to the above subject, please find attached our completed proposal.

Pricing, is as follows, including 100% prepay option.

Pricing Summary:

Sale Price – **\$602,900.00**

100% Performance Bond:

Should the Village of Tinley Park elect to have us provide a Performance Bond, \$1,809.00 will need to be added to the above price.

100% Prepayment Option:

Should the Village of Tinley Park elect to make a 100% prepayment at contract execution, a discount of (\$20,227.00) can be subtracted from the above "Sale Price" resulting in a revised contract price of **\$582,673.00 OR \$584,482.00 with Performance Bond.**

Terms and Conditions:

Taxes – Not Applicable
Freight – F.O.B. – Appleton, WI / Delivery to Tinley Park, IL
Terms – Net due upon factory exit of the Pierce Manufacturing Plant. Net due at Contract signing for **Prepay discount** to be applicable.
Delivery – 9.5 – 10.5 months from receipt and acceptance of contract.



PERFORM LIKE NO OTHER
FACTORY AUTHORIZED DEALER
ILLINOIS - INDIANA



Said apparatus and equipment are to be built and shipped in accordance with the specifications hereto attached, delays due to strikes, war, or international conflicts, or other causes beyond our control not preventing, could alter the delivery schedule.

The specifications herein contained, shall form a part of the final contract, and are subject to changes as desired by the purchaser, provided such changes are acknowledged and agreed to in writing by the purchaser.

This proposal for fire apparatus conforms with all Federal Department of Transportation (DOT) rules and regulations in effect at the time of bid, and with all National Fire Protection Association (NFPA) Guidelines for Automotive Fire Apparatus as published at the time of bid, except as modified by customer specifications.

The attached proposal is valid for 30 days.

We trust the above and the enclosed to be full and complete at this time; however, should you have any questions or require additional information, please do not hesitate to contact me at 815-693-9015 or vbaudek@gep3.com.

We wish to thank the Village of Tinley Park for the opportunity to submit our proposal.

Respectfully,

Vince Baudek
Apparatus Sales
Global Emergency Products

PUMPER
BODY
CHASSIS

Model Pumper, Job Site Pumper
EQUIPMENT CHASSIS

CHASSIS
AXLE FRONT, CUSTOM

14,000 lbs Gross Weight
AXLE REAR
14,000 lbs Max/1st Axle
ENGINE
6-Cylinder, 180 HP
TRANSMISSION
Automatic, 17-18 Gears, 5000 LBS
BUMPER
27" Extruded Aluminum (2008)
CAB
70.0" Interior Job

BODY

WATER TANK
1000 Gallons, 100" x 54" x 44" (1000)
COMPT, PUMPER, REAR
38 7/8" H. Roll-Up Rear Cab
COMPT, PUMPER, DRIVER SIDE
15" Top Lift Height, Front & Rear DOLLS
COMPT, PUMPER, PASS. SIDE
15" Top Lift Height, Front & Rear DOLLS

FIRE SUPPRESSION

PUMPHOUSE
45" Diameter, 100" High
PUMP
1500 GPM, 100 PSI
CROSSLAYS, 1.50"
1.0" Bore, 3.0" Stroke, 1500 RPM
CROSSLAYS, 2.50"
1.0" Bore, 3.0" Stroke, 1500 RPM
SPEEDLAYS
CROSSLAYS, 1.50"
1.0" Bore, 3.0" Stroke, 1500 RPM
GENERATOR
10000 Watts, 120V AC
Foam System
Foam Agent, Not Required
Foam Cell
1000 Gallons, Not Required



HOSEBED CAPACITY

1000 @ 1.50" x 1.00" x 1.00"
 1500 @ 1.50" x 1.00" x 1.00"
 2000 @ 1.50" x 1.00" x 1.00"



CUSTOMER APPROVAL

APPROVED BY: _____
 NAME: _____
 TITLE: _____
 DATE: _____
 COMMENTS: _____

Pierce MANUFACTURING INC.

1000 W. 10th Street, Elkhart, IN 46517
 Phone: (317) 295-1000
 Fax: (317) 295-1001
 Website: www.pierce-mfg.com

Customer Approval Form

APPROVED BY: _____
 NAME: _____
 TITLE: _____
 DATE: _____
 COMMENTS: _____

Job No. _____

DATE: _____

APPROVED BY: _____
 NAME: _____
 TITLE: _____
 DATE: _____



Interoffice Memorandum

Police Department

Date: August 3, 2017
To: Trustee Brady
Public Safety Committee
From: Chief Neubauer 
Subject: Police Department Staffing Analysis

In the 2018/2019 budget, funds have been allocated for a staffing study for the police department. A police staffing study is a complex undertaking to determine if the police department is staffed appropriately to effectively respond to calls for service now and in the future. The study will include, but is not limited to, the following.

- Determine the number of field patrol officers and supervisors currently required to enable a department to:
 - Respond to emergency demands of citizens in a timely manner;
 - Respond to non-emergency demands of citizens in a timely manner;
 - Conduct prevention and other proactive patrol tasks effectively, including community-oriented policing and problem solving;
 - Conduct all other necessary patrol tasks effectively, including traffic control and special missions;
 - Allow officers to meet all administrative requirements satisfactorily, including report writing, training, court, and personal needs; and
 - Promote the safety of the public and police officers.
- Assess gross patrol staffing requirements for the immediate future.
- Suggest a plan for deploying the required number of patrol officers and supervisors most cost effectively by shift and patrol area in response to geographical incidence of crime and demands for non-crime services.
- Identify crimes, victims, and police services that require more effective response.
- Evaluate how productively personnel and other resources are used to conduct current operations.
- Project future workload and service demands.
- Specify appropriate levels of personnel needed to conduct current and future departmental operations.
- Identify functions performed by a department that can be performed more effectively by alternative means and/or agencies.

A request for proposal has been prepared for the purpose of establishing a contract with a qualified firm to provide consulting services for a Police Department Staffing Analysis. I would request the Public Safety Committee's approval to seek qualified candidates to conduct a staffing analysis per the Request for Proposals.

acg

MEMORANDUM



To: Public Safety Committee

From: Pat Carr, Interim Asst. Village Manager *Pat Carr*

Cc: Dave Niemeyer, Village Manager

Date: August 4, 2017

Re: In-Telligent – Community Notification System

Representatives of In-Telligent will be giving a short presentation on a community based notification system that is free to the public. By downloading the In-Telligent app and selecting the community, people will immediately gain access to alerts, announcements, news, traffic and weather, along with other information from that community. This app can be downloaded at no cost on both Android and IOS mobile platforms.



Value Add Features.

- Messages will be read in real time regardless of the recipient's notification settings on their Apple or Android smartphone
- Proprietary auto-subscribe and unsubscribe feature easily connects you to users in and around any of your locations in seconds
- Requires no investment
- Provides a revenue sharing opportunity
- Messaging is directed by the Admin ensuring that messaging is controlled by your team.
- Messages can be immediately translated into over 100 languages in real-time
- Messaging can contain pictures, videos, text, hyperlinks and other attachments and is not limited to character count
- Once incorporated into a your emergency communications procedures your casualty risks will be reduced

Foundational Beliefs.

In-telligent was born out of a desire to keep people safer and better informed...

- Our CEO was in the air during the horrific events of 9-11 and was in London during the subway and bus bombings on 7-2005.
 - **Allan experienced first-hand the need for effective communication to keep people safer, less anxious and more confident during times of crisis**
 - These events became the inspiration for the In-telligent platform.
- The five goals of the In-telligent platform
 - Must work on all Android and Apple devices
 - Critical messages must override a device's "silent" and "do not disturb" settings
 - Must reach users in a geographic area regardless if they are known to the community
 - Must be user friendly, easy to use and quick in delivery
 - Free to customers and users

***Our mission is to use technology to keep people safer, more informed,
and better connected to the communities they care about.***

Allan Sutherland, Founder & CEO of In-telligent was in the air during the horrific events of 9-11. Fast forward to July, 2005, Allan was meeting in London during the subway and bus bombings.

Allan experienced first-hand the urgent need for effective messaging during critical, life threatening events to help keep citizens safer, less anxious and better informed.

**These events became the inspiration
for developing the In-telligent platform.**

In-Telligent's Goals

1. Must work on ALL Android and Apple devices – more than 95% of the smartphones sold are either Apple or Android powered
2. Time Sensitive, Critical and Life Safety Messaging must override the "silent" and "do not disturb" settings on these mobile devices
3. Messaging must reach all users in a geographic area regardless of whether they are known to the community or not (auto-subscribe/unsubscribe)
4. Must be user friendly, easy to use and quick in delivery
5. Must be FREE to subscribers and provide a revenue sharing opportunity to the community
6. Be respected as a Professional Communication Network by our Community Managers and Users

In-telligent's Additional Benefits

**Messages are
branded**

to a specific
Community to
enhance your
connection with
your community
members

**Messages are
dynamic**

incorporating
videos, pictures,
hyperlinks and
.pdfs

**Messages are
translatable**

into one of over
100 languages at
the User's option

**Messages are
secure**

meaning that
messages can
only be viewed
within the App

**Messages can be
targeted**

to specific users
allowing for more
focused message
dissemination

In-telligent's Ad Banners

Ad Banners are:

Completely customizable to a Community's needs and desires

Including hyperlinks is standard, but can be designed with pictures only, if desired.

Can be fully integrated into a Community's current sales programs

Can also be sourced from national exchanges, if needed

Robust Analytics around presentation allows advertisers to know how many ads were delivered to the Community's users (**even when hyperlinks were not activated**)

ONLY SOURCE OF REVENUE

We do not sell user data or information. Doing so would violate our Privacy Policy and potential harm our users. The incremental revenue is not worth the possible damage to our reputation

In-telligent makes it easier to keep your viewers and staff more informed and better connected with real-time communications delivered in their language.

Platform Architecture

Platform has been designed for optimal integration flexibility through modularization.



Open API's have been created between to replace the first and third modules

Accordingly, messages can be:

Created within our Platform and viewed in the In-telligent App

Created within a Community's Platform and viewed in the In-telligent App

Created within our Platform and viewed in a Community's existing App

Created within a Community's Platform and viewed in the Community's App

Communication Statistics

Statistics of other Communication Platforms:



WE HELP SOLVE YOUR COMMUNICATION CHALLENGES.



In-telligent makes it easier to keep your viewers and staff more informed and better connected with real-time communications delivered in their language.

Types of Notifications

Override Messages/Alerts(overrides the phone silent and do not disturb settings) –



WHEN SILENCE IS DESIRED, A USER HAS THE ABILITY TO SUSPEND THE OVERRIDE FEATURE FOR UP TO TWO HOURS.

Regular– These notifications do not override the User’s settings

- Daily announcements & reminders
- Activity related announcements
- Website sections of interest

Personal- Yes or No question; platform logos the User’s Response

- Are you attending the meeting or event?
- Are you out of the building?

Delivery of Messages & Alerts

Messages can be sent directly from the App by the Community Manager

Messages can also be sent through the Portal via any device with an internet connection

Desktop
Laptop
Tablet
Smartphone

Messages sent through the Portal can:

Be sent immediately or scheduled for future release

Be sent to every subscriber, a group of subscribers or just one subscriber

Be sent to Twitter and Facebook

Be distributed via Email addresses in addition to the App

Types of Communities

Features	Physical (Address)	Virtual
Auto Subscribe/Unsubscribe Feature	Yes	No
Subscriber can choose to follow	Yes	Yes
Community Manager can send messages to subscribers that are within a geofence location	Yes (as long as the subscribers have enabled GPS)	N/A
Messages can be sent to Sub-groups or Individual subscribers	Yes	Yes
Can be made "Undiscoverable"	Yes	Yes
Can be Password Protected	Yes	Yes

Performance of System

Messages sent through the platform need to be delivered quickly, efficiently and noticed immediately.

- Through the power of Amazon Web Services, Apple and Google, the In-telligent platform carries a 99.9% uptime guarantee.
 - Messages will be delivered to the target audience as long as:
 - The recipient's mobile device is turned on,
 - The recipient's mobile device has access to the internet through a cellular or wifi connection,
 - The recipient has downloaded In-telligent onto their mobile device, and
 - The recipient has created and is logged into their In-telligent account.
 - Messages sent through the platform will not be limited to a Community's network configuration, but will instead be issued using AWS's automatic load balancing and redundancy protocols. This allows up to 500,000 messages to be sent through the platform per second.

When sending messages to a Community, **ONLY** In-telligent's proprietary technology can ensure that messages will be noticed immediately:



Message length is entirely up to a Community.
There are no limits on the number of characters.
Messages are displaying in their own window allowing easy scrolling from top to bottom for long messages.

Overview of Security Policy

Our policy has been designed to ensure that the platform shall be secured to the greatest extent commercially possible to protect against the consequences of breaches of confidentiality, failures of integrity or interruptions to the availability of that information. This policy provides management direction and support for information security across the entire organization. Specifically, information security policies of our third-party service providers shall be considered part of this information policy and shall have equal standing. Further, this policy has been ratified by the organization and forms part of our Policies and Procedures. It has been communicated to all staff and other relevant parties. This policy shall be reviewed and updated regularly to ensure that it remains appropriate in the light of any relevant changes to the law, organizational policies and contractual obligations.

To determine the appropriate level of security measures applied to each information system, a process of risk assessment is carried out for each system to identify the probability and impact of security failures. To manage information security within the organization, a senior officer is charged with the responsibility of overseeing this process and updating the rest of management. The objective of this process is to ensure that there is clear direction and visible management support for security initiatives and shall promote security through appropriate commitment and adequate resourcing.

Amazon Web Services has been selected by management due to their commitment to security around customer data. Their Policies, Procedures and Certificates will be reviewed at least quarterly to ensure that they remain “best in class.” Appropriate alternatives will be developed as needed if it is determined that they no longer hold this classification.



in·telligent

The app that keeps you informed.

In-telligent and Your Privacy Comparison Table	In-telligent 	Facebook 	Instagram 	Twitter 	Snapchat 
Collect and store basic personal information such as name, age, email address, etc.?	Yes	Yes	Yes	Yes	Yes
Generate personalized advertisements from user provided information?	Yes	Yes	Yes	Yes	Yes
Utilize stored browsing history and internet searches to generate targeted advertisements?	No	Yes	Yes	Yes	Yes
Track and store a user's current location or historical movements?	No	Yes	Yes	Yes	Yes
Use 'cookies' to track and monitor a user's internet searches and browsing history?	No	Yes	Yes	Yes	Yes
Track user's device activity, even if the 'Do Not Track' setting is enabled?	No	Yes	Yes	Yes	Yes
Store personal financial information from purchases made within or sites related to the applications?	No	Yes	Yes	Yes	Yes



Security of Data

The In-telligent platform has three components:



All of a Community's related information will be hosted at AWS and can only be accessed through the mobile and web-based Applications. This connection is encrypted to ensure that it can only be viewed through the Administrative Portal and the Mobile Applications.

AWS maintains best in class security over their systems. White papers prepared by AWS on their systems can be accessed through the following links:

https://d0.awsstatic.com/whitepapers/compliance/soc3_amazon_web_services.pdf

https://d0.awsstatic.com/certifications/iso_27001_global_certification.pdf

All information and access to the system is hosted in the Cloud. No data is resident on a Community's servers, nor is access to a Community's proprietary networks required or desired for the In-telligent platform to work. This ensures that no one can hack into a Community's data through the In-telligent platform, nor can unauthorized users of the In-telligent system gain "backdoor" access through the Community's network.

Limitation on Liability

Risk exist whenever messaging is transmitted from one source to another. At In-telligent, we make the allocation of responsibility and therefore, liability, simple:

In-telligent is responsible for ensuring that messages sent through the portal will reach all the targeted users designated by a Community's Administrators

In-telligent is responsible for ensuring that a Community's designated Administrators are sending messages that satisfy our General Terms and Conditions

A Community is responsible for the content of the messages that are sent through the platform

A Community is responsible for determining the frequency of messages and the severity of the In-telligent notification that accompanies each message

No platform can guarantee that messages will be understood by the individual users.

However, through the use of the In-telligent Override and Translation technologies, a Community can be certain that it is doing everything it can to:

Keep its community members aware of the most important news stories as they are happening

Keep its members safer during times of crisis.

Critical to In-telligent's obligations in assisting a Community's messaging efforts is to maintain a general customer support team available to a Community's Administrators from 8:00 AM to 8:00 PM CST Monday through Friday and an emergency contact for the Community's team available to assist them at all other times – 24 x 7. After all, no one knows when emergency communications will be needed.

Technical Q&A's

Question	Answer
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Is the applicable environment dedicated?

Yes

What server Operating systems are used?

CentOS

What network router/switching platforms are used?

AWS

What database systems are used?

MariaDB

What languages are used for coding?

PHP

What happens to your data upon termination of the contract?

Destroyed

Detail the steps taken to ensure that data/devices has been deleted/destroyed is completely wiped and cannot be accessed by other service users or overwritten using techniques to make the original information non-retrievable.

Prior to instance termination, all data volumes are subject to a DoD 5220.22-M secure wipe of the volume using scrub. All instance resources are subsequently terminated.

Are Policies, Plans, Controls and Procedures in Place around:

Organizational Security

Yes

Change Control

Yes

Application Security

Yes

System Security

Yes

Virus Protection

Yes

Network Security

Yes

Firewall Configuration

Yes

Remote Administration

Yes

Disaster Recovery and Business Continuity

Yes

Security Incident Response

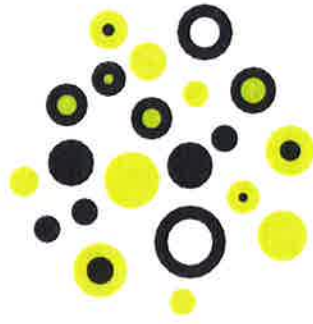
Yes

Security Event Monitoring

Yes

Privacy

Yes



in·telligent

The app that keeps you informed.

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**COMMENTS FROM
THE PUBLIC**

ADJOURNMENT